



Production and Distribution of Training DVDs

Just Like You

A guide to etiquette and communicating with people with a disability (DVD and booklet)

This DVD allows people with a range of disabilities to speak for themselves about how service providers, support workers and colleagues can learn to communicate better with them. Manners are not something that comes naturally, we all have to learn them.

Project developed by [Fran Haarsma Productions](#) and funded under the Workplace English Language and Literacy (WELL) Program by the Australian Government Department of Education, Employment and Workplace Relations.

" A very practical and contextually meaningful look at communication strategies for inexperienced people to gain some interactive strategies. Well worth a look!"

*Manager,
Disability Services Unit, Dept of Justice, Western Australia.*



Price

AUD\$100.00

Duration

23 mins 20 secs

Topics covered

- manners are important for everyone
- how can you help?
- wheelchair etiquette
- when someone has trouble speaking
- when someone has trouble seeing
- when someone has trouble hearing
- things to remember.

Resource Material for

Community Services Training Package

- Certificates II & III
 - Community Services Work
- Individual Client Support Certificates III
 - Disability
 - Aged Care
 - Home and Community Care

For example, use for competencies:

CHCDIS301A Work effectively with people with a disability
CHCCOM302C Communicate appropriately with clients and colleagues
CHCDIS313A Maintain an environment to empower people with disabilities

(ii) Certificate IV in Health – Nursing

(iii) General Practitioners and other Health Professionals

(iv) Government Departments

(v) Any organisations that deal with the general public such as financial, employment, recruitment, retail, hospitality and tourism organisations

(vi) Schools, TAFEs and Universities

(vii) Volunteers

More information

For more information on any of our DVDs please contact us

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